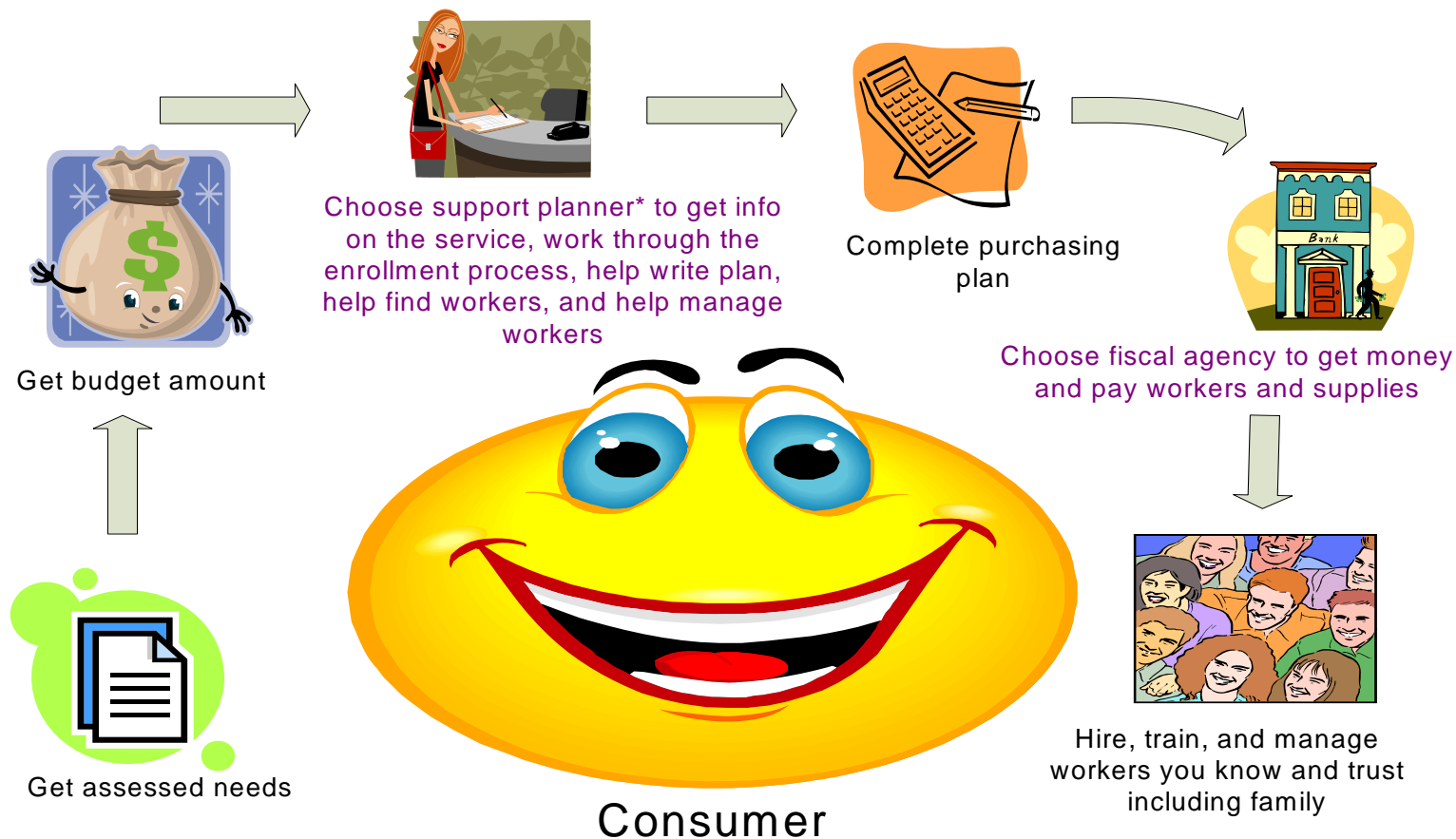


Basic Components of Consumer-Directed Services



* Support planner = flexible case manager, counselor, or support broker

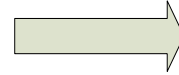
Consumer-Directed Services Consumer Tasks



Get budget amount and assessed needs



Complete purchasing plan



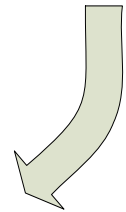
Choose fiscal agency to get money and pay workers and supplies



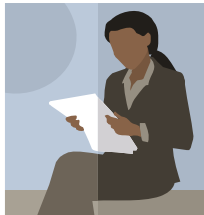
Sign timesheets. Review spending reports. Look at satisfaction with services and make changes if needed.



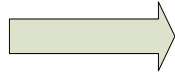
Hire, train, and manage workers



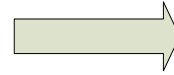
Consumer-Directed Services Lead Agency Case Manager Tasks



Tell consumer about
consumer-directed
service option and how
to enroll



Give assessed needs



Give budget amount



Monitor health and safety
of consumer



Review budget and
spending



Approve purchasing
plan